

Communities Team – Summer Peer Inspections of Youth Activity Fund Activities 2015

Background

During the summer of 2015 a group of young people were supported by the Youth Offer Communities Team to carry out peer inspections of Youth Activity Fund (YAF) projects across the city. This work was a continuation of the area youth panels delivered across the city during 2015. Members of the youth panels created a Peer Inspection Framework that could be utilised to quality assure funded Youth Activity Projects over the summer. Young people also felt that it would be of benefit to consult young people taking part in the activities to gain a true reflection of their feelings towards the activities they were taking part in. Therefore a 'Mystery Shopper' questionnaire was used alongside the Peer Inspection framework.

Delivery

During the course of the summer a team of 8 young people undertook peer inspections they were age 9-17 years, a mixture of male and female and were from across the City. In total 12 full days were spent on Peer Inspections, visiting a total of 24 activities across the city during the summer, ensuring that activities from Community Committee funding streams were visited citywide.

Benefits

By introducing peer inspections and mystery shopping for the YAF projects the providers, funders and young people all benefited from the process.

The peer inspection team experienced a range of projects across the city giving an opportunity to see what had been funded across the city and share these experiences with their peers hopefully leading to new ideas for future funded projects being brought back to their areas. This process also brought the activities to life, and enabled young people to see what the activities looked like; the benefits to young people and the enthusiasm that the staff brought that could not be put into an application form. Young people completed a level 1 Leeds Youth Award for their peer inspection work carried out. Providers discussed any problems or issues with LCC officers and these were raised with the relevant Communities Teams who funded the project to help resolve.

LCC officers supporting the young people could raise concerns with Communities Teams if providers were unable to meet the contracts for the activity.

Findings

The young people inspected 24 activities with 1655 different children and young people taking part and 117 staff supporting the young people.

71 children and young people took part as mystery shoppers and had a say about each project that was inspected.

Providers were able to demonstrate their ability to deliver projects for children and young people in the community and young people participating in the activities expressed their views of the projects.

Communities Teams were informed of visits and kept up to date of progress or any delivery issues and providers were signposted to the relevant colleagues for support or changes to their delivery.

All children taking part in the mystery shopping scored the provision high with mostly 10/10 and very few negative comments.

General themes

- Activity providers throughout the inspections commented on needing more notice of successful applications to ensure sufficient publicity and promotion and to prevent low numbers of children attending.
- There was a concern raised over male inspectors visiting female only activities and a request for female only inspectors. This will be a consideration future planning.
- To ensure time for planning inspections and young people to plan their summer providers need to ensure their provision is advertised on Breeze well in advance of the summer holidays.
- The Youth Offer Communities Team need to improve clarity of roles and responsibilities – who is doing peer inspections and what areas are they covering e.g. contract compliance and quality assurance.

Next Steps

The Peer Inspection group will continue to meet on a monthly basis and will inspect provision throughout the year especially during the school holidays in all areas of the city. A report will be produced in April 2016 from inspections taking place from October 2015 to March 2016.

Area	East North East							
Peer Inspection	Butterfly Bonanza @ Roundhay Park 11th August	RJC Dance Chapletown 28th July	Mutli sports @ Scotthall Leisure Centre 29th July	Richmond Hill Community Centre Play Scheme - Community Unity 28th July	Chapel FM 31st July	Ice Pops - DJ & Film Making 31st July	Multi Sports - Fearnville Leisure Centre 5th August	Zest for Life Fun day 6th August
Consent forms confirmed onsite	Consent forms are not onsite but all parents are present.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Staff aware of risk assessments, responsibility and seen	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
First Aid kit and named 1st Aider	Yes	Yes	Yes	Yes	Yes	Kit on site but no valid first aider	Yes	Yes
Correct age group for YAF	Yes	Yes	Yes	Ages 5-10 yrs participating part funded through Play Enabling Grant for 5-13yrs.	Yes	yes	Yes	Yes (children under 8 in the building being supported by childrens centre staff)
No of CYP	4	10	21	31	30	6	38	54
No of staff	2	3	1	13	5	4	3	4
encouraging and engaging staff	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Accessible for disabled children to attend	The activity is suitable for all abilities and the building is fully accessible.	The activity and building are accessible for all abilities.	The building and activities are fully accessible and they can adapt activities to individual needs.	It is accessible for all	The space is totally accessible and the activities are open to all.	The main space is totally accessible and the activity is open to all	All activities could be adapted so everyone gets a chance	Everyone can be included regardless of ability and building has disabled access ramps
Advertised on Breeze	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
are children enjoying the activity	Yes	Yes	Yes	Yes	Yes	Yes	yes	Yes
Feedback	The posters were very small in the window and no signage on the door. This would have helped raise the profile.	Every person is from a different school, all really engaged, looks fun and exciting and staff are very encouraging.	It seemed under control, looked great fun, everyone was taking part and a fun tutor.	Every child was happy and doing their own thing.	None	None	None	None

Mystery Shopping	Butterfly Bonanza @ Roundhay Park 11th August	RJC Dance Chapletown 28th July	Mutli sports @ Scotthall Leisure Centre 29th July	Richmond Hill Community Centre Play Scheme - Community Unity 28th July	Chapel FM 31st July	Ice Pops - DJ & Film Making 31st July	Multi Sports - Fearnville Leisure Centre 5th August	Zest for Life Fun day 6th August
No of CYP mystery shopping	2	3	2	4	4	3 *	4	3
Was the activity easy to sign up to?	2/2 Yes	3/3 Yes	2/2 Yes	4/4 Yes	4/4 Yes	3/3 Yes	3/4 Yes 1/4 No	3/3 Yes
Was the activity what you expected?	2/2 Yes	2/3 Yes 1/3 No	1/2 Yes 1/2 Yes	3/4 No 1/4 Yes	1/4 Yes 3/4 No	3/3 Yes	3/4 Yes 1/4 No	3/3 Yes
was the activity fun?	2/2 Yes	3/3 Yes	2/2 Yes	4/4 Yes	4/4 Yes	3/3 Yes	4/4 Yes	3/3 Yes
do you feel safe at the activity?	2/2 Yes	3/3 Yes	2/2 Yes	4/4 Yes	4/4 Yes	3/3 Yes	3/4 Yes 1/4 No	3/3 Yes
do you have a say in what happeded today?	1/2 Yes 1/2 No	3/3 Yes	2/2 Yes	3/4 Yes 1/4 No	4/4 Yes	3/3 Yes	4/4 Yes	3/3 Yes
would you choose to take part again?	2/2 Yes	3/3 Yes	2/2 Yes	4/4 Yes	4/4 Yes	3/3 Yes	4/4 Yes	3/3 Yes
would you recommend this activity to a friend?	2/2 Yes	3/3 Yes	2/2 Yes	4/4 Yes	4/4 Yes	3/3 Yes	4/4 Yes	3/3 Yes
would you choose to fund this project again?	2/2 Yes	3/3 Yes	2/2 Yes	4/4 Yes	4/4 Yes	3/3 Yes	4/4 Yes	3/3 Yes
Score the project out of 10	10	10	10	10	10	10	7/10 8/10 8/10 10/10	6/10 8/10 8/10
CYP feedback	None	They are really good at teaching young people. A boys groups and a girls group would be better.	It was really fun and good exercise I really enjoyed it. It was really fun and I would do it again.	Children said it wasn't what they were expecting it was better. It was awesome.	I didn't get to play the instrument I really wanted. It was very good fun/I've had an amazing time and will keep it going/ Great job.	Its fun and enjoyable * children were supported by activity staff in filling out questionnaires	The game rules was a bad point	It's a good place for children / It was good

Area	South							
Peer Inspection	Football and multisports Pop Up Club - Cross Flatts Park 31st July 2015	Pop up Sports Morley Leisure Centre 11th August	The Works Skatepark 14th August	Mini Breeze @ Middleton Park 5th August	Pop up sports @ South Leeds Youth Hub 4th August	Getaway Girls -Bling it up Workshop 4th August	Stitch up Summer 6th August	Getaway Girls - DJ Workshop 6th August
Consent forms confirmed onsite	Yes	Yes	Yes	Breeze data on site	Yes	Yes		Yes
Staff aware of risk assessments, responsibility and seen	Yes	Yes	Yes	Yes	Yes	Yes		Yes
First Aid kit and named 1st Aider	Yes	Yes	Yes	Abulance used onsite	Yes	Yes		Yes
Correct age group for YAF	Yes	Yes	Yes	Yes	Yes	Yes		Yes
No of CYP	22	21	5	1025	3	11		7
No of staff	4	3	1	23	3	2		2
Encouraging and engaging staff	Yes	Yes	Yes	Yes	Yes	arrived 20 minutes into session and informed session had changed to sports but a couple of young people running late so waiting for them - unable to comment on staff being encouraging and engaging		Yes
Accessible for disabled children to attend	Specific sessions are provided for CYP with disabilities but sessions can be adapted for those with mild disabilities.	The centre was chosen for its accessibility and all staff are training to work with children with disabilities	The provision can support all abilities and free skate is encouraged	They work in partnership with agencies that work with children with additional needs.	Activities can be adapted for children with disabilities to suit the children.	Anyone can be included regardless of ability		Everyone can be included regardless of ability and the space is fully accessible
Advertised on Breeze	Yes	Yes	Yes	Yes	Yes	Yes		Yes
Are children enjoying the activity	Yes	Yes	Yes	Yes	Yes	unable to comment		Yes
Feedback	It was identified that children left early on a Friday for prayer at the Mosque therefore an alternative day was to be looked at.	Young people seem to be really enjoying it and have a choice in what they do.	None	None	None	Some people were on their phones, young people looked bored. Group were taking the micky out of a girl because of her shoes	No young people in attending. Staff told inspectors they found out about funding very late and were unable to promote effectively. Staff mentioned that this was the second of their sessions and there had been 1 young person at the first one and they didn't think there would be any for the rest of the sessions. Activity staff were advised to speak to area officer to inform of situation with an option of postponing the activity to a later time to allow the publicity to be undertaken.	None

Mystery Shopping	Football and multisports Pop Up Club - Cross Flatts Park 31st July 2015	Pop up Sports Morley Leisure Centre 11th August	The Works Skatepark 14th August	Mini Breeze @ Middleton Park 5th August	Pop up sports @ South Leeds Youth Hub 4th August	Getaway Girls -Bling it up Workshop 4th August	Stitch up Summer 6th August	Getaway Girls - DJ Workshop 6th August
No of CYP mystery shopping	5	3	2	4	3	3		1
Was the activity easy to sign up to?	5/5 Yes	3/3 Yes	2/2 Yes	3/4 yes 1/4 no	3/3 Yes	3/3 Yes		Yes
Was the activity what you expected?	4/5 Yes	3/3 Yes	2/2 Yes	3/4 yes 1/4 no	2/3 yes 1/3 no	3/3 Yes		Yes
was the activity fun?	5/5 Yes	3/3 Yes	2/2 Yes	4/4 yes	3/3 Yes	3/3 Yes		Yes
do you feel safe at the activity?	5/5 Yes	3/3 Yes	2/2 Yes	4/4 yes	3/3 Yes	3/3 Yes		Yes
do you have a say in what happeded today?	3/5 Yes 2/5 No	3/3 Yes	2/2 Yes	4/4 yes	3/3 Yes	3/3 Yes		Yes
would you choose to take part again?	5/5 Yes	3/3 Yes	2/2 Yes	4/4 yes	3/3 Yes	3/3 Yes		Yes
would you recommend this activity to a friend?	5/5 Yes	3/3 Yes	2/2 Yes	4/4 yes	3/3 Yes	3/3 Yes		Yes
would you choose to fund this project again?	5/5 Yes	3/3 Yes	2/2 Yes	4/4 yes	3/3 Yes	3/3 Yes		Yes
Score the project out of 10	10	10	10	10	10	10		10
CYP feedback	All good. Brilliant	It was one of the best things and the coaches were good/ It was the fun-ist thing ever/ They are good coaches.	The rain stopped some from coming/some people got in the way/ It had been a good experience/ to get more people to come that we know.	Too many people/queue too long (3 comments)/it's good.	Play more football/ have more choice of activities	None		Do the activity that has been said we were doing / When speaking to the staff it was confirmed that the 7 young people taking part would be taking part in the other activities on offer for the rest of the summer here.

West North West								
Area								
Peer Inspection	Mighty Chefs @ Brownlee Stone 14th August	Drama @ Brownlee Stone 4th August	Drama @ Brownlee Stone 17th August	SK8 Otley Skate Park 29th July	Lego Workshop @ Ralph Thorsby 28th July	Mini Breeze @ Bramley Park 28th July	Lazer Centre 31st July	Bug Box Building 29th July
Consent forms confirmed onsite	Yes	Yes	Yes	Yes	Yes	Breeze data on site	Yes	Yes
Staff aware of risk assessments, responsibility and seen	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
First Aid kit and named 1st Aider	Yes	Yes	Yes	Yes	Yes	Ambulance provided on site.	Yes	Yes
Correct age group for YAF	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No. Most of the children were under 8.
No of CYP	12	4	6	10	32	273	15	15
No of staff	3	2	2	3	2	27	4	1
encouraging and engaging staff	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Accessible for disabled children to attend	The activity is suitable for all abilities and the building is fully accessible with toilets.	The activity is open to everyone and the building is accessible.	The activity is open to everyone and the building is accessible.	They have a special needs co-ordinator to provide extra support for children with additional needs.	The activity is suitable for all abilities and it includes group challenges.	They follow the equal opps policy and work in partnership with agencies that work with young people with additional needs.	The activities were suitable for disabled children. Children with additional needs were taking part.	The centre is accessible for disabled children.
Advertised on Breeze	Yes	Yes	Yes	Yes	Staff were unsure where advertised	Yes	Yes	Yes
are children enjoying the activity	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Feedback	None	It looks very exciting and I would like to come here, great fun I would attend it. It would keep you busy and seems like a good activity.	None	None	Children were engaged.	A variety of fun activities for children.	Staff were unsure who was responsible for young people's behaviour at lunch time.	All children were having fun but some were a bit young.

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No of CYP mystery shopping	3	3	1	3	4	5	4	2
Was the activity easy to sign up to?	3/3 Yes	3/3 Yes	Yes	3/3 Yes	4/4 Yes	5/5 Yes	4/4 Yes	2/2 Yes
Was the activity what you expected?	3/3 Yes	1/3no 2/3 Yes	Yes	3/3 Yes	4/4 Yes	5/5 Yes	4/4 Yes	1/2 Yes 1/2 No
was the activity fun?	3/3 Yes	3/3 Yes	Yes	3/3 Yes	4/4 Yes	5/5 Yes	4/4 Yes	2/2 Yes
do you feel safe at the activity?	3/3 Yes	3/3 Yes	Yes	3/3 Yes	4/4 Yes	5/5 Yes	4/4 Yes	2/2 Yes
do you have a say in what happeded today?	1/3 Yes 2/3 No	3/3 Yes	Yes	2/3 Yes 1/3 No	4/4 Yes	4/5 Yes 1/5 No	3/4 Yes 1/4 No	2/2 Yes
would you choose to take part again?	3/3 Yes	3/3 Yes	Yes	3/3 Yes	4/4 Yes	5/5 Yes	4/4 Yes	2/2 Yes
would you recommend this activity to a friend?	3/3 Yes	3/3 Yes	Yes	3/3 Yes	4/4 Yes	5/5 Yes	4/4 Yes	2/2 Yes
would you choose to fund this project again?	3/3 Yes	3/3 Yes	Yes	3/3 Yes	4/4 Yes	5/5 Yes	4/4 Yes	2/2 Yes
Score the project out of 10	10	10	10	10	10	8/10. 9/10. 10/10.	10	10
CYP feedback	None	Very fun however maybe don't always fully plan it and maybe see how it turns out.	There are a few giddy people/very fun great way of encouraging people to get into drama.	It was really fun and I can push and ride. This was so fun I am going to do it next year.	None	No feedback from children but some adults commented they had not seen it advertised.	A lot of swearing/need more BMX bikes (some were stolen)/It was fab, food laid on next time.	Bigger seats were needed and one young person said there were a lot of younger children than she expected. It was fun and I would definitely do it again.